

School Board of Brevard County

2700 Judge Fran Jamieson Way • Viera, FL 32940-6699

Richard A. DiPatri, Ed.D., Superintendent



RECEIVED

June 25, 2001

Ans'd.....

Mr. Paul Joyal
Joyal Construction
2800 Aurora Road
Melbourne, FL 32935

Dear Paul:

I am writing this letter to commend you and thank you for the great job you did in building a house for us. Paula and I have been extremely pleased by the final product, which, as you know, was completed three weeks earlier than promised. After two months in our home, we continue to be amazed at the quality of the workmanship and the level of service provided by your employees as well as your sub-contractors.

Joyal Construction is a class organization from top to bottom. Tom Hull is a treasure to your organization. He was always available to us and extremely helpful in his suggestions and advice to us as new home-buyers in Florida. Moreover, he dealt with every concern in a timely and expeditious manner. Tom is only one of many that we encountered during the past seven months, from Jeff Joseph, who designed an excellent home with our personal desires and habits in mind, to Richard Gray, who was always helpful during the period of construction. Richard went out of his way on numerous occasions to insure that the sub-contractors were on time and that their work was of the highest quality. I can't say enough about Tom and Richard and the wonderful assistance they have given us throughout the past seven months. As you know, an organization is only as good as the people within it. If that is a true measure of an organization's work, and I believe it is, Joyal Construction is a world-class organization.

I also want to thank you for the courtesies you have extended to us throughout this process and for your responsiveness to our requests. Please extend my sincere commendations and thanks to all of your employees who were involved in the building of our home. I wish you and your company the best in the future.

Sincerely,

A handwritten signature in blue ink, appearing to read "Richard A. DiPatri".

Richard A. DiPatri, Ed.D.
Superintendent

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